

The Stack Comparison

Why modern veterinary practices are dropping the Frankenstein stack for one Verification-First AI platform.

The Legacy Tech Stack	ShamanAI Architecture
PRACTICE MANAGEMENT Legacy Server PIMS Requires on-site hardware, ongoing IT maintenance, and VPNs for remote access. No native AI capabilities and infrequent updates. Typical Cost: \$200–400/mo + IT fees	INCLUDED IN CORE Scheduling + CRM + Records 100% cloud-native. No servers, no IT required. Instantly accessible from any device anywhere. Built with AI that continuously learns your practice workflow. Included
PET OWNER COMMUNICATION Third-Party Add-ons Reminders and two-way texting bolted on top of your PIMS via fragile APIs. Sync issues are common. Requires another login and another monthly bill. Typical Cost: \$300–600/mo	INCLUDED IN CORE Native AI Messaging Deeply integrated into the core platform. Automated reminders, no-show follow-ups, and an omnichannel inbox (SMS/WhatsApp) out of the box. Included
PAYMENTS Disconnected Terminals Separate payment processors require manual reconciliation against PIMS invoices at the end of every day. Taking deposits upfront is often impossible or clunky. Typical Cost: \$50–150/mo + fees	INCLUDED IN CORE Stripe-Powered Commerce Deposits, invoicing, and POS payments happen directly in the patient record. Zero manual reconciliation. Fully secure and compliant. Processing fees only
CLINICAL DOCUMENTATION Manual Entry or Extra AI Scribes Veterinarians spend 2+ hours a day typing SOAP notes manually, or pay hundreds of dollars for a separate AI scribe app to copy-paste notes into the PIMS.	INCLUDED IN CORE Ambient Clinical AI Listens to the appointment natively. Generates perfect SOAP notes, extracts action items, and saves directly to the medical record. No copy-pasting required.

The Legacy Tech Stack	ShamanAI Architecture
Typical Cost: Time + \$100–300/mo	Included

LEGACY TECH STACK	UNIFIED PLATFORM (SHAMANAI)
\$830-1,650/mo • 6-9 disparate tools • Multiple vendor logins • Siloed data and manual syncs	\$1,000/mo • One cohesive operating system • A single source of truth • Proprietary Verification Architecture included

The Hidden Costs of Legacy Software

10-15 hrs/week in admin

Manual data entry across disconnected systems that don't share data natively.

No remote access

Server-based PIMS require VPN or on-site presence. Your medical data is trapped.

Blind spots everywhere

Fragmented data means no single source of truth for revenue or patient health.

Zero intelligence

Legacy PIMS have no native AI—no clinical recommendations, no automated summaries.